

Interpersonal Communication Materials

Category	Title	Author
IC	Crucial Confrontations - Tools for resolving broken promises, violated expectations, and bad behavior	Kerry Patterson, Joseph Grenny, Ron McMillan, Al Switzler
IC	Difficult Conversations - How to Discuss What Matters Most	Douglas Stone, Bruce Patton, Sheila Heen
IC	Nonviolent Communication - A Language of Life	Marshall B. Rosenberg, Ph.D.